

To do this, a secure connection via radio network is established between the vehicle and the Manufacturer's device management server each time the ignition is switched on, when a mobile telephone network is available. Depending on the vehicle's equipment, the connection configuration must be set to "Connected vehicle" to enable the connection to the radio network. Irrespective of a valid subscription to a connected service, the remote management of devices relating to or connected with the security of devices, and the updating of software and firmware, will be carried out when necessary in order to comply with a legal requirement applicable to the Manufacturer (e.g. the applicable law in terms of product liability, the regulations governing e-call) or when necessary to protect the respective vital interests of the vehicle's users and passengers. The establishment of a secure connection via radio network and the corresponding remote updates are not affected by the privacy settings and are intended to be carried out after being initialised by the user in response to a related notification.

The system can notify the receipt of an update when it is connected to an exterior Wi-Fi network or a mobile telephone network.

Large updates are downloaded only via the Wi-Fi network.

The availability of an update is notified on the screen at the end of the journey with an option of immediate installation or postponement of installation.

The installation time is variable and can take several minutes with a maximum of about 30 minutes. A notification will give an estimate of the duration and a description of the update. Update information is available through the "Settings" application.



Press the "**Settings**" application.

In the list, select the "**Updates**" tab.



This button allows you to change the authorisation for automatic downloading of updates via an exterior Wi-Fi network.



For safety reasons and because it requires sustained attention on the part of the driver, the installation must be carried out with the ignition on but without starting the engine.

The installation cannot be carried out in the following cases:

- engine running.
- emergency call in progress.
- insufficient battery level.
- when charging for electric vehicles.

If an update has failed or has expired, contact a dealer or a qualified workshop.



The Manufacturer does not charge for the use of this service.

However, the use of Wi-Fi and/or mobile telephone networks by your smartphone may incur extra charges if you exceed the data allowance included in your contract. Any associated costs will be billed to you by your mobile telephone operator.

Personalisation



Press and hold the screen from one of the system's home pages.

Or



Press the "**Settings**" application.

In the list, select the "**Customization**" tab. Press the "**Displays**" field.

A page divided into 2 parts is displayed. Press the HOME button at any time to leave this page.

Personalising the screen



Press the pencil in the "**Customize Touchscreen**" part.

A representation of the organisation of the different home page (**HOME**) Widgets is displayed.



A Widget is a reduced window of an application or service.

Adding a Widget



To add a Widget, press "**Widget**" on the left of the screen.

Or



Press one of these buttons on the screen.

Select the desired Widget.



Press the back arrow to return to the previous page.

Organising the Widgets on a home page (HOME)

To move a Widget, press and hold it, then drag it to the desired location.

Adding a page



To add a page, press "**Page**" on the left of the screen.



Press the back arrow to return to the previous page.

Deleting a Widget



To move a Widget to the bin, press and hold it, then drag it to the bin.

Personalising the instrument panel



Press the pencil in the "**Customize Driver Information**" part.

The modification of the organisation of the different Widget is displayed on the instrument panel in real time.



A Widget is a reduced window of an application or service.

Adding a Widget



To add a Widget, press "**Widget**" on the left of the screen.

Or



Press one of these buttons on the screen.

Select the desired Widget.



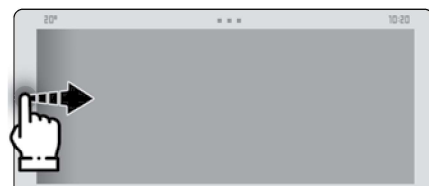
Press the back arrow to return to the previous page.

Deleting a Widget



To move a Widget to the bin, press and hold it, then drag it to the bin.

Personalising My shortcuts (depending on equipment)



From the left or right edge of the screen, swipe right or left to display the shortcuts. A representation of six shortcuts appears.



These shortcuts can be used to access an application (e.g. Media, Climate) or to launch an action (e.g. set the temperature to 21°, call a contact selected in their directory).

Briefly press a shortcut to be replaced, a panel is displayed with all eligible shortcuts. A notification also informs you of the next step to be applied.

Select the desired new shortcut. It will be duplicated in the My shortcuts page and will replace the originally selected one. A notification also informs you of this.



To exit this function at any time, press this button or press the HOME main button.

Steering-mounted controls



Voice control:

Short press, system voice commands (depending on equipment).

Long press, voice commands of the smartphone connected using Bluetooth® or Mirror Screen® (Apple® CarPlay®/Android Auto) via the system.



Increase volume.



Decrease volume.

Mute the sound: long press on the decrease volume button.

Restore the sound by pressing one of the two volume buttons.



Incoming call (short press): accept the call.

Call in progress (short press): hang up.

Incoming call (long press): refuse the incoming call.

Out of call (short press): access the call log of the telephone connected via Bluetooth®.

Mirror Screen® connected (short press): access the projected view of the telephone application of your Mirror Screen® equipment.



Radio: automatic search for the previous/next station (in the list of radio stations sorted by name or by frequencies).

Media: previous/next track, movement in the lists.

Phone: browse the telephone's call log.

Short press: validate a selection. Out of selection, display the lists.

Applications



From the home page, press this button to access the applications wall.



From any page, press the touch screen with three or more fingers to display the applications wall.



Help

Access the handbook and watch tutorials.



Media

Select an audio source or radio station.



Mirror Screen®

Smartphone connected with Mirror

Screen®: access to the projected view of Apple®CarPlay® or Android Auto.

Smartphone not connected: access the menu allowing you to connect a smartphone.



Navigation

(depending on equipment)

Enter navigation settings and choose a destination.

Use services available in real time, depending on equipment.



Voice commands

(depending on equipment)

Use the system or smartphone voice recognition via the system.



Phone

Telephone not connected: access the menu allowing you to connect a telephone.

Telephone connected: access the call log, contacts and telephone settings.

Two connected telephones: access the contents of the priority telephone with the possibility of changing the priority of the telephone.



Settings

Main settings for the audio system, touch screen and digital instrument panel.

Voice commands

First steps

(depending on equipment)

The voice recognition service offers a choice of 20 languages minimum (French, German, English (UK), English (US), Arabic, Brazilian, Chinese, Danish, Spanish, Hebrew, Italian, Japanese, Dutch, Norwegian, Polish, Portuguese, Russian, Swedish, Czech, Turkish) available with the cellular network and in line with the language chosen and previously configured in the system.

The system supports two languages for cases where the area in which the vehicle is travelling is not covered by the cellular network.

These languages, referred to as on-board languages, are downloaded into the system.

If the chosen language has not been downloaded, a message on the screen appears as soon as the cellular network is not connected for the first time and offers to download it.

To use this new language in all areas, download it beforehand (ignition on without starting the engine) via the Wi-Fi network.

Apply the download procedure displayed on the screen.

Downloading this new language removes the least used on-board language.

Information - Using the system

 When voice commands are activated, say your command after the audible signal.

For commands in several stages, interaction takes place with the system to complete the initial request.

Some commands self-validate after 7 seconds. If the system has not taken your command into account, it will indicate this by a voice message and an on-screen display.

 Press the **"Settings"** application.

In the list, select the **"Voice Assistant"** tab.

 Activate/Deactivate:

– **"Listen for (Hello Citroën)"**: to invoke the voice recognition using the keyword **"Hello Citroën"**.

– **"Data Usage"**: to authorise our supplier to re-use your data in order to let him globally improve its capabilities in term of voice recognition and voice assistance.



Voice Assistant/Data Usage

Vehicle's location and voice recordings are not concerned; only textual transcriptions of your conversations with the voice assistant are kept after to be pseudonymised.

Opening voice recognition

 Voice commands can be used on any screen page, provided there are no other sources which take priority in use (reverse, emergency or assistance call, telephone call, other smartphone voice recognition already launched).

Choice of opening voice recognition:

► Say **"Hello Citroën"**.

or

► Press the button located on the steering wheel.

or

► Press the touch screen button.



To ensure that voice commands are always recognised by the system, please follow these recommendations:

– **Use natural language in a normal tone without breaking up words or raising your voice.**

– After opening voice recognition with the steering wheel-mounted button or the button on the touch screen, always wait for the "beep" (audible signal) before talking. No "beep" sounds when voice recognition is opened using **"Hello Citroën"**.

– For optimal operation, it is recommended that you close the windows and the sunroof (depending on equipment) to avoid any external interference, and switch the ventilation off.

– Before speaking the voice commands, ask the other passengers not to speak.



Voice command example for air conditioning:

"raise the fan speed"

"Turn on air conditioning"

"i'm too hot"



Voice command example for radio and media:

"I want to listen to michael jackson"

"switch to radio"

"tune to 88.5"



Media voice commands are only available with an USB connection.



Voice command example for navigation:

"navigate home"

"Navigate me to gabrielle's house"

"search for public parking nearby"



Depending on the country, give destination (address) instructions in the language configured for the system.



Voice command example for telephone:

"Call Matthew's mobile"

"call 0113 345 9869"

"Call jonathan"



If there is no telephone connected by Bluetooth®, a pop-up window appears: **"Connect a telephone by Bluetooth®"**, and the voice session will be closed.



Voice command example for the weather:

"do i need a raincoat"

"how is the weather tonight"

"what is today's humidity level"

Navigation

Navigation home screen

(depending on equipment)

Access to additional videos



<https://www.tomtom.com/PSAGroup-Connected-Nav>



Press the "**Navigation**" application to display the navigation home screen.



Press "**Search**" to enter an address or a name.



Press this button to display the main menu for the various options.



Press this button to display the 3D/2D mode.



Select "**Sound activated**", "**Alerts only**" and "**Silent**" with successive presses on this button.



Press the "plus"/"minus" buttons to zoom in/out, or use two fingers on the screen.

Main menu



Press the "**Navigation**" application to display the navigation home screen.



Press this button to display the main menu for the various options.



Select "**Search**" to enter an address, name or some points of interest.



Select "**Go home**" using an address previously saved in "**Add home**".



Select "**Go to work**" using an address previously saved in "**My places**".



Select "**Recent destinations**" to display the latest destinations searched.



Select "**Current trip**" to open another menu and perform various actions for the current planned route.



Select "**My places**" for quick access to saved places as well as favourite destinations.



Select "**My trips**" to display your favourite routes.



Select "**Parking**" to display the various parking options in the area.



Select "**Service station**" to display the different service stations on the current route or near the current location.



Select "**TomTom service**" to check the network status.



Select "**Settings**" to enter the vehicle type and to personalise the display, voice instructions, map options, trip planning, sounds and alerts, and system information.



Select this button to display details on software versions as well as legal information. Details of the Open Source software libraries used and their licence URLs.



Regular connection to a secure Wi-Fi access point automatically updates the installed mapping globally. The mapping is also updated using a cellular network, depending on version, country of sale, the vehicle's level of equipment, as well as the subscription to connected services and options. However, using your smartphone's Wi-Fi and/or cellular networks may incur additional charges if you exceed your data plan. These charges, if any, will be passed on to your telephone operator's bill.

Connectivity

Connecting a wired device by USB

The USB connection of a mobile device allows it to be recharged. It makes its authorised media content available to the system (Media content of iPod® type).



Only one USB socket will allow a Mirror Screen connection (Apple® CarPlay® or Android Auto) for the compatible connected

mobile devices and to use some of the device's applications on the touch screen.
For more information on the USB socket compatible with the Mirror Screen® function, refer to the "Ease of use and comfort - Fittings" section.

The mobile device is in charging mode when connected with the USB cable.

 It is recommended that you use your device's original USB cables, preferably with a short cable to ensure optimum performance.

 To protect the system, do not use a USB hub.

Bluetooth® connection

Connecting a mobile device to the vehicle's system via Bluetooth® provides access to its contents and its "Media" streaming. It also enables the Phone function to be activated. The connection can be initiated either from the mobile device's Bluetooth® menu or from the vehicle's system, which requires opening the "My Devices" menu for the first connection.

 In some cases, you will need to unlock your device and check the authorisation to synchronise contacts and recent calls.
Some features may not be supported by your device.

For information on the partial or full compatibility of device models or smartphones, please connect to the Brand's national website.

Pairing procedure from a device

 From the Bluetooth® menu on your mobile device, select the system's name from the list of detected devices.

 In order to make your system's Bluetooth® visible, first open the "**My Devices**" menu on the system.

Continue the first connection procedure proposed by the system and on the device. For example: validating pairing codes.

Pairing procedure from the system

 Press the "**Settings**" application.

In the list, select the "**Connectivity**" tab.

 Select "**My Devices**".

 Select the name of the mobile device that you want to connect, from:

- The list of known devices (if the device has already been connected to the system). or
- The list of detected devices (if the device has never been connected to the system or previously deleted from the system).

 A mobile device already connected to the system will be able to reconnect automatically when the vehicle is started, once the user profile has been selected. Automatic reconnection is put on hold as soon as the "My Devices" menu is opened. This is to allow the system to make its Bluetooth® visible for the connection of a new device.
The system is disconnected when the driver's door is opened and the ignition is switched off.

Automatic reconnection

The system allows automatic reconnection of devices already connected and detected when a user profile is selected.

The priority reconnected devices are those which have been linked to the selected user profile or, failing this, the last connected devices.

Wi-Fi connection

The system has an external Wi-Fi connection mode for performing system updates.

 Press the "**Settings**" application.

In the list, select the "**Connectivity**" tab.

 Select "**Wi-Fi**".

 Activate/Deactivate "**Wi-Fi**".

The system starts a search for nearby Wi-Fi networks. This may take a few seconds.
Select the Wi-Fi network to connect to and enter its password.

 To protect your system, only networks with a sufficient level of security are allowed to connect. WPA2 encryption level, equivalent to a domestic level, is required.

 Any network already connected to the system will reconnect automatically as soon as it is detected by the system and after having previously activated the Wi-Fi function.

 The Wi-Fi connection of the system to a device already connected using a Mirror Screen® wireless connection is not possible. In this case, favour a Mirror Screen® connection using the USB socket.

Device management

For each device already connected to the system using a wireless connection (Bluetooth® or wireless Mirror Screen® connection), it is possible to determine a preferred connection mode (depending on the functions the device can support). It is therefore possible to determine whether the device should be connected using a wireless Bluetooth®

connection or a wireless Mirror Screen® connection each time the system is started once the profile is chosen.



Press the "**Settings**" application.

In the list, select the "**Connectivity**".



Select "**My Devices**" to display the list of paired devices.



Press this button to manage the connection of a device.

Choose a connection type then confirm this choice by pressing "**APPLY**".

Deleting a device



Press the "**Settings**" application.

In the list, select the "**Connectivity**".



Select "**My Devices**" to display the list of paired devices.



Press this button.

Press "**DELETE**".

Confirm by pressing "**YES**".



Some devices that have just been deleted from the system request a connection, refuse this request.

Mirror Screen®



When a smartphone is connected using Mirror Screen®, the vehicle's

location and some vehicle data is sent to the smartphone (e.g. brand, left-hand or right-hand drive, day/night mode, physical speed).

Apple® CarPlay® smartphone connection

Connecting just one Apple® CarPlay® smartphone can be carried out either by USB cable or using a wireless connection.



First activate the Siri® function on your Apple® smartphone.

If the device fails to connect, refer to the Apple website to check that the device is compatible with this function.

If the problem persists, delete all saved connections on the smartphone and on the system before attempting a new connection.

The cable connection requires that you deactivate the CarPlay function in the **Settings**, **Bluetooth** menu of your smartphone.

In the **Bluetooth** menu, click on the "i" next to the relevant vehicle and deactivate CarPlay.



Connect the smartphone to the system using the USB socket compatible with Mirror Screen.

Apple® CarPlay® is automatically launched a few seconds after the USB connection has been established. In some cases, it may be necessary to unlock your device.

The smartphone charges when connected by the USB cable.

The cable connection allows you to avoid disconnections, especially when passing through toll booths.



Only one USB socket enables the Mirror Screen® connection (Apple®CarPlay®); refer to the "Ease of use and comfort - Fittings" section. It is recommended that you use the device's original USB cables, preferably with a short cable to ensure optimum performance.

The wireless connection of an Apple®CarPlay® smartphone can be initiated from the "**My Devices**" menu.

First activate the smartphone's CarPlay® function.

In the **Bluetooth** menu, click on the "i" next to the relevant vehicle and activate CarPlay.



Press the "**Settings**" application.

In the list, select the "**Connectivity**".



Select "**My Devices**" to display the device to be connected to

Apple®CarPlay®.

If the device has already been connected to the system via Bluetooth®, select the device settings from the list of known devices and choose Apple®CarPlay® as the wireless connection mode.

If the device has never been connected to the system before, it will have to be paired (refer to the "Bluetooth® connection" section).

The system detects if the smartphone is compatible with Apple®CarPlay® and offers to connect to it following the pairing process. Subsequent automatic connection of the smartphone requires activation of the Bluetooth® on your device.



As soon as the connection is established, press this button to display the

"**Apple®CarPlay®**" interface.



To initiate the smartphone voice commands, press and hold the steering-mounted control button.

Android Auto smartphone connection

Connecting just one Android Auto smartphone can be carried out either by USB cable or using a wireless connection.



First install the "**Android Auto**" application via "Play Store" on your smartphone.

The "**Android Auto**" function requires a compatible smartphone.

If the device fails to connect, refer to the Android Auto website to check that the device is compatible with this function.

If the problem persists, delete all saved connections on the smartphone and on the system before attempting a new connection.

To ensure an optimum wireless connection, we recommend avoiding placing your smartphone too close to other Wi-Fi networks to which it can connect automatically.

The cable connection requires that you deactivate the Android Auto wireless function, in the **Settings** menu of the "**Android Auto**" application of your smartphone.



Connect the smartphone to the system using the USB socket compatible with Mirror Screen®.

Android Auto is automatically launched a few seconds after the USB connection has been established. A validation procedure on the smartphone has to be followed for the first connection, with the vehicle stationary.

The smartphone charges when connected by the USB cable.

The cable connection allows you to avoid disconnections, especially when passing through toll booths.



Only one USB socket enables the Mirror Screen® connection (Android Auto); refer to the "Ease of use and comfort - Fittings" section.

It is recommended that you use the device's original USB cables, preferably with a short cable to ensure optimum performance.

The wireless connection of an Android Auto smartphone can be initiated from the **"My Devices"** menu.

First activate the smartphone's Android Auto® wireless function, in the **Settings** menu of the **"Android Auto"** application of your smartphone.



Press the **"Settings"** application.

In the list, select the **"Connectivity"** tab.



Select **"My Devices"** to display the device to be connected to Android Auto.

If the device has never been connected to the system before, it will have to be paired (refer to the "Bluetooth® connection" section).

The system detects if the smartphone is compatible with Android Auto and offers to connect to it following the pairing process. If the device has already been connected to the system via Bluetooth®, select the device settings from the list of known devices and choose Android Auto as the wireless connection mode.

The subsequent automatic connection of the smartphone requires activation of Bluetooth® on your device.



As soon as the connection is established, press this button to display the **"Android Auto"** interface.



To initiate the smartphone voice commands, press and hold the steering-mounted control button.

Media

Changing source



Press the **"Media"** application.



Press this button to change source (radio, audio streaming via a USB socket, Bluetooth® or Mirror Screen®).

Selecting a radio station



Press the **"Media"** application.

In the list, select the **"Player"** tab.



Press one of the buttons to perform an automatic search for radio stations.

Or



Move the slider to manually search for frequencies up or down.

Or



Press this button.



Enter the frequency values using the virtual keypad.



Press this button to confirm.

A list of stations is available by pressing the **"Stations"** tab.



Press **"Mute"** to activate/deactivate the sound.



Radio reception may be affected by the use of electrical equipment not approved by the Brand, such as a charger with USB socket connected to the 12 V socket.

The exterior environment (hills, buildings, tunnels, basement car parks, etc.) may block reception, including in RDS mode. This phenomenon is normal in the propagation of radio waves and does not indicate any malfunction of the system.

Storing a radio station

Select a station.



Press the **"Media"** application.

In the list, select the **"Player"** tab.



Press the **"Radio Favorites"** button.



Storing takes place via a short or long press on one of these buttons, or a long press on an existing favourite radio station, which will be replaced.



Press this button to return to the previous page.

Automatic search for radio stations

Via the **"Media"** application.



Press the **"Media"** application.

In the list, select the **"Stations"** tab.

The search is carried out automatically.



Using the steering-mounted controls, press and hold this button.

The search is carried out automatically.

Activating radio station tracking

The system changes frequency automatically to obtain better reception.



Press the "**Media**" application.

In the list, select the "**Settings**" tab.



Activate "**Radio Station Tracking**".

The lighting of the slider confirms that the function is activated.

Changing the waveband



Press the "**Media**" application.

In the list, select the "**Player**" tab.



Press this button to change the waveband (FM - AM - DAB) according to the country of sale.

Activating traffic announcements

This function gives priority to listening to **Traffic announcements** alert messages. To be active, this function needs good reception of a radio station that transmits this type

of message. While traffic information is being broadcast, the current radio station is automatically interrupted so that the message can be heard. Normal radio listening resumes as soon as the message is finished.



Press the "**Media**" application.

In the list, select the "**Settings**" tab.



Activate "**Traffic Announcement (TA)**".

The lighting of the slider confirms that the function is activated.

Audio streaming

The streaming function allows you to listen to the audio stream coming from the smartphone(s) connected via Bluetooth®, USB (iPod® type) or Mirror Screen®.

First adjust the volume on the portable device (to a high level).

Then adjust the volume of the system.

If playback does not start, it may be necessary to start the audio playback from the smartphone.

Control is from the portable device or by using the system's touch buttons.



Once connected in streaming mode, the smartphone is considered to be a media source.

Playing a track



Press the "**Media**" application.



If several devices are connected, press this button to select one.

Once the device is connected, browsing through the files is possible by pressing the "**Playlist**" or "**Library**" button.



Short press: go to the previous/next track.



Long press: fast-forward/rewind in a track.



Repeat the current title or the list of selected titles.



Random track playback.



Sound deactivation/reactivation.

Configuring audio and radio settings

Audio settings can be accessed in 2 different ways.

Via the **Media** application



Press the "**Media**" application.

In the list, select the "**Settings**" tab.

Or

Via the **Settings** application



Press the "**Settings**" application.

In the list, select the "**Audio and Radio**" tab. It is possible to configure: